



## Tuku amuamu mō tētahi kaiwhakanui mārena, hono ā-ture rānei

### Make a complaint about a marriage or civil union celebrant

Before making a complaint about a marriage or civil union celebrant, make sure you read these guidelines first: [Complain about a marriage or civil union celebrant](#).

Your identifying information in this form will remain private and confidential. Keep in mind the celebrant may figure out who has made the complaint.

#### SECTION 1: Person making the complaint

First and middle names		Surname or family names	
Email address (required)		Contact phone number	
Flat number	Street number	Street name	
Suburb or rural locality			
City, town or district			Postcode
Country (if not New Zealand)			
If you are not one of the couple involved in the marriage or civil union, describe your relationship to the couple:			

#### SECTION 2: The couple involved in the marriage or civil union

Full name of person 1	
Full name of person 2	
Date of marriage or civil union (or intended date)	Place of marriage or civil union (or intended place)

### SECTION 3: Marriage or civil union celebrant this complaint is about

Complete the details you know.

Marriage or civil union celebrant's full names		
Email address	Contact phone number	
Website address		
Flat number	Street number	Street name
Suburb or rural locality		
City, town or district		Postcode

---

### SECTION 4: Details of your complaint

State the facts of your complaint and explain exactly what happened before, during and after the marriage or civil union. Provide evidence that supports your complaint, for example statements from anyone who witnessed what happened. If you need more space, attach on a separate sheet:

## SECTION 5: Efforts already made to resolve your complaint

Outline any steps you and / or your marriage or civil union celebrant have taken to resolve this complaint. For example, have you already discussed this directly with your celebrant, with [Celebrants Aotearoa](#) if they are a member, or taken it to the [Disputes Tribunal](#)?

Describe any efforts you have taken and the result:

---

## SECTION 6: Outcome you are seeking with this complaint

What outcome would you like from this complaint? For example, would you like the celebrant to be given guidance on how to improve their performance for other couples?

Describe the outcome you are seeking:

*You can save a partially completed form to your device and return later to complete it.*

1. Fully complete the form
2. Save the form to your device
3. Attach the form to an email
4. Attach other relevant evidence to the email
5. Email to [celebrantfeedback@dia.govt.nz](mailto:celebrantfeedback@dia.govt.nz)