

How to verify a credential

NZ Verify is the official New Zealand Government app for verifying digital credentials.



Scan QR code to download on the [Apple App Store](#)



Scan QR code to download on [Google Play](#)



Allow access to your camera (to scan the person's QR code) and Bluetooth (to securely connect to the person's device).

Follow these steps for each verification

1



Choose your use case

- Select a verification template from the list in the app. e.g. Alcohol purchase.
- Select *Mobile Driver Licence* or *Photo ID* — then tap *Verify*.

TIP:

Some verification templates accept more than one type of credential, e.g. both a Driver Licence and a Photo ID like the Kiwi Access Card.

Ask the person which type they'll be sharing, then select that option in NZ Verify.

2



Ask the person to get their QR code

- Ask them to open their wallet app and display their QR code.
- For the Govt.nz app: *Wallet > Use QR code*.
- For international licences, the person should know how to display their credential QR code.

3



Scan the QR code

- Hold your device over the QR code on their phone to capture it in the frame.
- NZ Verify will automatically find a credential for your selected use case.

TIP:

The person's wallet will show them a credential that matches your use case. It will also show the detail that will be shared so they can review it first.

They can choose to Switch to another credential if it is in their wallet and matches your use case. Or they can tap *Decline request* - this will result in a *Not approved* result on NZ Verify.

4



Wait for consent

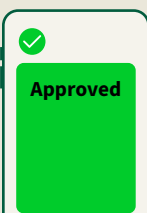
- NZ Verify will tell you it is *Connecting* then *Waiting for holder*.
- This means NZ Verify is waiting for the person to tap *Share information* from the wallet on their phone.

TIP:

Even for a Valid result, you may still need to review the details displayed in NZ Verify, e.g. to ensure the licence class on a person's Driver Licence matches the vehicle-type of the driver.

Read the result

5



GREEN SCREEN = VALID

Credential is authentic. Result details displayed will depend on the use case selected.



Red screen = INVALID

Credential could not be verified.



Still getting negative results?

Only digital credentials from trusted issuers can be verified using NZ Verify. That means they must be accredited by the New Zealand Government's Trust Framework Authority or be an international mobile driver licence.



Offline?

NZ Verify works offline. It will sync automatically when connected. If you are offline for more than 3 days, reconnect before verifying to update the trusted credential list.



Need help?

Contact us at: nzverifyapp@gdda.govt.nz